

Attachment 2

Approach to Developing KPIs

Attachment #2: Approach to Developing KPIs

The KPIs were collected through a staff working group comprising of Climate Action, Transportation, Environment, Infrastructure, Engineering Operations, Parks & Recreation, Electric Utility and Finance. The working group was guided by the following principles and key questions:

Principles:

- Recommended **Climate Action KPIs may evolve over time** based on active projects, data collection and availability, and relevance to the climate crisis context at that time.
- Climate Action KPIs will be reported on through the **Seven Bold Steps Framework**, with an additional category to capture project areas which support protecting the environment: **Environment**.

Key Questions:

- Is each indicator directly applicable to the respective Bold Steps?
- Is the indicator something that the City has direct and primary influence over?
- Is the indicator meaningful?
- Is the indicator something that can be measured and monitored over time?
- Is the indicator something we currently track, or can easily implement tracking of?
 - o If no, is the indicator meaningful enough to investigate the possibility of tracking in future?
- What details do we know about our data?
 - o How granular is the data (i.e. project level or aggregated portfolio)?
 - o Is data collected internally or externally?
 - o What is the frequency of data reporting that is available (i.e. quarterly, annual, 5-year, 10-year)?

Additionally, existing similar reports from neighboring communities and regions have been reviewed, including

- Metro Vancouver's Performance Monitoring Dashboard (<http://www.metrovancouver.org/dashboards/services/Pages/default.aspx>) and,
- City of Surrey's Sustainability Dashboard (<https://surrey.maps.arcgis.com/apps/Cascade/index.html?appid=36c84299a99148d8aab1d3b9fe2b8748>).