

## Appendix B

### Sample of Notification to Area Residents



TransLink  
400 - 287 Nelson's Court  
New Westminster, B.C.  
V3L 0E7 Canada  
Tel: 778.375.7500  
translink.ca

South Coast British Columbia  
Transportation Authority

June 02, 2025

Dear Neighbours,

To prepare existing SkyTrain platforms to accommodate longer trains and more riders as we prepare to incorporate 47 new, longer trains into our fleet by 2027, we are modifying aspects of station infrastructure through our Station Access and Safety Project (SASP). TransLink notified neighbours last year that work was beginning at Sapperton Station to modify the walkways along the tracks used by our SkyTrain Attendants. This project is critical to the safety of our riders and staff.

Construction has been intermittent and was forced to pause in February due to delays in steel manufacturing and receiving permits from the adjacent railway company. We anticipate intermittent work will resume in June and be completed early spring 2026.

Crews will work primarily overnight from approximately 8 p.m. to 6 a.m. and may include some weekends. Neighbours can expect to hear construction-related noise during these periods including drilling, cutting, and hammering.

TransLink has received an exemption to the City of New Westminster's Noise By-Law for this nighttime work to take place. Together with the contractor, we will make every effort to minimize the impact of this project on our customers and neighbours.

Customer Service | 604.953.3333

- Monday to Sunday | 6:30 a.m. to 10:00 p.m.

Overnight Call Centre | 604.815.6077

- After hours only

Email | [publicengagement@translink.ca](mailto:publicengagement@translink.ca)

- Monitored during regular business hours, Monday to Friday.

This work is needed to continue to expand and improve transit service in Metro Vancouver. We apologize for any inconvenience it may cause you.

Sincerely,  
SASP Project Team