

## Appendix B

### Notification to Immediate Neighbourhood



June 2025

Dear Neighbours,

In January 2025, BCRTC applied for and received a Noise Variance Permit extension to complete required maintenance, consisting of re-coating painting at 22<sup>nd</sup> Street Station, which has been in progress from March 2024. BCRTC regularly performs routine and critical maintenance on our system's infrastructure as part of providing safe, and reliable levels of service to our customers.

At the end of January 2025, after receiving approval for the Noise Variance, painting crews remobilized back on site. (This was after an approximate six-week break over the December/January holiday period.)

Unfortunately, BCRTC did not meet the work schedule deadline for the end of April 2025.

Very inclement weather throughout February, including snow, rain and below freezing temperatures, coupled with construction activities taking longer than anticipated to remove, recoat and reinstall windscreens surrounding the station entrance, impacted the schedule.

BCRTC is now seeking an extension to their exemption to the City of New Westminster's Noise By-Law for this nighttime work to be completed. Together, with the contractor, we will make every effort to minimize the impact of this maintenance project on the neighbours and customers.

Work will only be carried out Friday, Saturday, and Sunday evenings, for up to a maximum of six weekends, beginning in June once the exemption is approved. There will be no work on Statutory Holidays.

There are no anticipated street restrictions.

The following communication channels remain available to you throughout the project:

Customer Service | 604.953.3333 | Monday to Sunday | 6:30 a.m. to 10:00 p.m.

Email | [customerservice@translink.ca](mailto:customerservice@translink.ca) | Monitored during regular business hours, Monday to Friday

Overnight Call Centre | 604.549.5627 | After hours only

Completion of this work will help maintain transit service in Metro Vancouver. We thank you for your understanding.

Sincerely,

*BCRTC Facilities Major Projects Team*

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