

## Appendix B

### *Notification to Immediate Neighbourhood*



January 3, 2025

Dear Neighbours,

In early spring of 2024, BCRTC was granted a Noise Variance Permit to complete required maintenance, consisting of re-coating and painting at 22nd Street SkyTrain Station, beginning on March 11, 2024.

Since then, activities have been on-going throughout 2024 and we have made significant progress on all parts of this project.

Unfortunately, due to the lack of overnight track time, coupled with the additional work discovered during this ongoing maintenance, the project is only approximately 95% complete. As a result, BCRTC intends to complete the remaining work in the station beginning in January 2025.

Some of the work will be carried out during regular hours; however, the remaining work above and alongside the actual tracks is required to be conducted during the non-revenue overnight period so as not to interrupt services critical to moving our customers.

BCRTC is seeking an extension to their exemption to the City of New Westminster's Noise By-Law for this nighttime work to take place. Together with the contractor, we will make every effort to minimize the impact of this maintenance project on the neighbours and customers.

There are no anticipated street access restrictions.

The following communication channels are available to you throughout the project:

Customer Service | 604.953.3333 | Monday to Sunday | 6:30 a.m. to 10:00 p.m.

Email | [customerservice@translink.ca](mailto:customerservice@translink.ca) | Monitored during regular business hours, Monday to Friday

Overnight Call Centre | 604.549.5627 | After hours only

Completion of this work will help maintain transit service in Metro Vancouver. We thank you for your understanding.

Sincerely,

*BCRTC Facilities Major Projects Team*