



Attachment 1

*Updated Social Planning Work Program (June
2024-September 2026)*

Areas of Focus

The Social Planning section of the Planning and Development Department will focus on the following areas:

Homes and Housing Options: These actions enable residents to remain housed; assist them if they become unhoused; address issues which may be contributing to housing precarity; support them in transitioning from an unhoused to a housed state; and provide them with shelter and housing options with supports to maintain their housing. The listed actions also support implementation, advocacy and evaluation efforts related to the Crises Response Pilot Project.

Community Belonging and Connecting: These actions enable residents to better meet their diverse needs; facilitate social connectedness; more fully participate in all aspects of community life; and make an important contribution. They also facilitate diversity, equity and inclusion, while addressing racism, stigma, and the impacts of poverty.

Emergent Issues: These actions cannot be anticipated and pose a potential risk to the organization and residents, particularly those who are vulnerable. Examples include major events such as the COVID-19 pandemic or the opioid epidemic, or more localized disruptions such as an act of racism, the potential closure of a child care or food security program, or a tenant displacement situation.

Faith-Based, Government and Non-Profit Engagement and Relations: Participating on community-based committees and engaging in community events enables early identification of social issues and developing relations with external organizations facilitates effective collaboration and shared responsibility in addressing social issues. *This participation underpins the Social Planning team's ability to respond to all other areas of focus.*

In addition to the above areas of focus, the Social Planning team provides cross-departmental support to other Planning and Development teams, for instance through statistical analysis, or providing consultation and advice using an equity-focused lens.

Estimated Time Commitment

Based on the above areas of focus, the Social Planning section will allocate its time as follows:

Homes and Housing Options (45%)	Community Belonging and Connecting (35%)	Emergent Issues (15%)	E&R (5%)
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Updated Work Program

Actions	2024		2025				2026			
	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Homes and Housing Options										
• Develop Tenant Protection Policy and Bylaw		x	x							
• Support Tenant Resource Information Sessions		x				x				x
• Develop Social Benefits Zoning Policy and Bylaw				x	x					
• Implement Homelessness Action Strategy	x	x	x	x	x	x	x	x	x	x
• Support Homelessness Action Week Activities and Events	x	x			x	x			x	x
• Update Homelessness Needs Assessment				x	x					x
• Develop Extreme Cold Weather or Winter Shelter Beds	x				x				x	
• Develop Interim 24/7 Shelter at 502 Columbia Street	x	x								
• Develop Permanent 24/7 Shelter with Support Services	x	x	x	x	x	x				
• Develop Additional Supportive Housing and Complex Care Units	x	x	x	x	x	x				
• Explore Partnership Opportunities for Health Connect and Resource Centre			x	x						
• Conduct Research on Tiny Home Villages	x	x	x	x						
• Plan and Advocate for Inhalation Component as part of Health Contact Centre	x	x	x							
• Develop the Citywide Public Toilet Strategy		x	x	x	x	x				
• Implement Citywide Public Toilet Strategy							x	x	x	x
• Support Crises Response Pilot Project Implementation, Advocacy and Evaluation	x	x	x	x	x	x	x	x	x	
• Support Implementation of 2024 and 2026 Point-in-Time Homeless Count	x						x			
Community Belonging and Connecting										
• Develop Age-Friendly Community Strategy		x	x	x						
• Implement Age-Friendly Community Strategy					x	x	x	x	x	x
• Support Century House Time for Change Group		x	x	x		x	x	x		x
• Develop Child Care Guiding Principles between the City and School District	x	x								
• Develop Group Child Care in Single Detached Residential Zones Bylaw			x	x	x					
• Update Child Care Facility Ownership and Management Policy		x	x							
• Develop Child Care Needs Assessment and Strategy				x	x	x	x			
• Implement Child Care Strategy								x	x	x
• Develop Food Security Action Plan		x	x	x						
• Implement Food Security Action Plan					x	x	x	x	x	x
• Develop Poverty Reduction Needs Assessment and Strategy				x	x	x				
• Implement Poverty Reduction Strategy							x	x	x	x

