

## Appendix B

### *Sample of Notification to Area Residents*



**TransLink**  
400 - 287 Nelson's Court  
New Westminster, B.C.  
V3L 0E7 Canada  
Tel 778.375.7500  
translink.ca

South Coast British Columbia  
Transportation Authority

July XX, 2024

Dear Neighbours,

To prepare existing SkyTrain platforms to accommodate longer trains and more riders as we prepare to receive more than 200 new SkyTrain cars over the next few years, we will be completing a number of modifications to aspects of station infrastructure through our Station Access and Safety Project (SASP).

Work is expected to **begin in July 2024 at Sapperton Station** to modify the walkways along the tracks used by our SkyTrain Attendants. This project is critical to the safety of our riders and staff. **The work will take place overnight from 12 midnight to 6:00 a.m., may include weekends, and is expected to be complete by Summer 2025.**

Crews will work primarily overnight, and you can expect to hear construction-related noise including drilling, cutting, and hammering.

TransLink has received an exemption to the City of New Westminster's Noise By-Law for this nighttime work to take place. Together with the contractor, we will make every effort to minimize the impact of this project on our customers and neighbours.

**Customer Service | 604.953.3333**

- Monday to Sunday | 6:30 a.m. to 10:00 p.m.

**Overnight Call Centre | 604.815.6077**

- After hours only

**Email | [publicengagement@translink.ca](mailto:publicengagement@translink.ca)**

- Monitored during regular business hours, Monday to Friday.

This work is needed to continue to expand and improve transit service in Metro Vancouver. We apologize for any inconvenience it may cause you.

Sincerely,  
*SASP Project Team*