

Appendix B Sample of Notification to Immediate Neighbourhood

Appendix B – Sample Notification letter sent to the Neighborhood



June 2024

Dear Neighbors,

To prepare existing SkyTrain platforms to accommodate longer trains and more riders as we prepare to receive more than 200 new SkyTrain cars over the next few years, we will be completing a number of modifications to aspects of station infrastructure through our Station Access and Safety Project (SASP).

Work is expected to **begin in July at Braid Station** to modify the walkways along the tracks used by our SkyTrain Attendants and the Guideway Intrusion Monitoring System (GIMS), a system that detects trespassers on the walkway beyond the platform end. Both projects are critical to the safety of our riders and staff. **This work will take place overnight from 10 p.m. to 7 a.m., a maximum of 5 days a week, weekends included, and is expected to be complete by July 2025.**

Crews will work primarily overnight, and you can expect to hear construction-related noise including drilling, cutting, and hammering.

TransLink is seeking an exemption to the City of New Westminster's Noise By-Law for this nighttime work to take place. Together with the contractor, we will make every effort to minimize the impact of this project on our customers and neighbours.

Customer Service | 604.953.3333

• Monday to Sunday | 6:30 a.m. to 10:00 p.m.

Overnight Call Centre | 604.815.6077

After-hours only

Email | publicengagement@translink.ca

• Monitored during regular business hours, Monday to Friday.

This work is needed to continue to expand and improve transit service in Metro Vancouver. We thank you for your understanding.

Sincerely, SASP Project Team