



## Attachment 4

### *City-led Consultation Summary*

# Survey Responses

29 October 2020 - 28 September 2023

## Survey

# Be Heard New West City

Project: 812 Twentieth Street



VISITORS					
31					
CONTRIBUTORS			RESPONSES		
20			20		
4	16	0	4	16	0
Registered	Unverified	Anonymous	Registered	Unverified	Anonymous



**Respondent No:** 1

**Login:** Unverified

**Responded At:** Aug 30, 2023 11:35:47 am

**Last Seen:** Aug 30, 2023 11:35:47 am

Q1. **How do you feel the proposed retail liquor store within the existing commercial space would fit into this neighbourhood?** Somewhat well

Q2. **The purpose of this survey is to better understand the community's impressions about the proposed site-specific Zoning Bylaw text amendment to facilitate a retail liquor store, before it is formally considered by Council. Please share any additional comments.**

The one problem I see is the back alley. It's never been super safe in the back alley and since there's no light it would attract people to drink alcohol back there and park in home properties that are in it.

Q3. **OPTIONAL: What is your connection to the proposed project?** I live in the immediate vicinity (within 1-3 blocks)

Q4. **What is your postal code?** New Westminster, BC, Personal Information



**Respondent No:** 2  
**Login:** Unverified

**Responded At:** Aug 30, 2023 15:31:49 pm  
**Last Seen:** Aug 30, 2023 15:31:49 pm

Q1. **How do you feel the proposed retail liquor store within the existing commercial space would fit into this neighbourhood?** Not well

Q2. **The purpose of this survey is to better understand the community's impressions about the proposed site-specific Zoning Bylaw text amendment to facilitate a retail liquor store, before it is formally considered by Council. Please share any additional comments.**

It is not a good fit for the community. Traffic on 20th street is a mess already, there is minimal available street parking. And no parked permitted during rush hour. Parking at the rear (if planned) of the building will cause excessive traffic in the back alley behind the proposed site as well as increased traffic on Edinburgh Street. The traffic pattern / direction in the alley behind the proposed site would have to be changed as it is very narrow and only one narrow lane at "the top" of the alley. It is barely wide enough for one lane, never mind 2-way traffic. I don't mean to be rude, but I do not want the associated element of people in this quiet family community having to deal with people in the street begging for change or any other activities that I see at other locations/related businesses in New West. Also a huge factor is Aunt Leah's organization is in the same block. They work with at risk young people and a liquor store conflicts with the work they do. Personally, <sup>Personal Information</sup> from this location and I do not support this type of business in my neighbourhood. It's a bad fit and provides no meaningful support to the immediate community. The business owners hope for success appears on the extent of "drive-by" traffic and not any specific primary demographic research of the neighbourhood. Consider the poor success rate of past businesses at this location of "stores," none have survived past a very short period of time.....

Q3. **OPTIONAL: What is your connection to the proposed project?** I live in the immediate vicinity (within 1-3 blocks)

Q4. **What is your postal code?** New Westminster, BC, <sup>Personal Information</sup>



**Respondent No:** 3

**Login:** Unverified

**Responded At:** Aug 30, 2023 17:25:06 pm

**Last Seen:** Aug 30, 2023 17:25:06 pm

Q1. **How do you feel the proposed retail liquor store within the existing commercial space would fit into this neighbourhood?** Not well

Q2. **The purpose of this survey is to better understand the community's impressions about the proposed site-specific Zoning Bylaw text amendment to facilitate a retail liquor store, before it is formally considered by Council. Please share any additional comments.**

I am strongly against a liquor store been build near my neighborhood, which can potential creating some dis-comfort and safety issue, especially neighborhood's demographical population are elder people and kids.

Q3. **OPTIONAL: What is your connection to the proposed project?** I live in the immediate vicinity (within 1-3 blocks)

Q4. **What is your postal code?** New Westminster, BC, Personal Information



**Respondent No:** 4

**Login:** Unverified

**Responded At:** Aug 30, 2023 20:51:01 pm

**Last Seen:** Aug 30, 2023 20:51:01 pm

Q1. **How do you feel the proposed retail liquor store within the existing commercial space would fit into this neighbourhood?** Fits well

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Q2. **The purpose of this survey is to better understand the community's impressions about the proposed site-specific Zoning Bylaw text amendment to facilitate a retail liquor store, before it is formally considered by Council. Please share any additional comments.**

not answered

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Q3. **OPTIONAL: What is your connection to the proposed project?** I live in a different neighbourhood, but am interested in the project

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Q4. **What is your postal code?** not answered

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**Respondent No:** 5

**Login:** Registered

**Responded At:** Aug 31, 2023 08:10:29 am

**Last Seen:** Aug 31, 2023 15:10:29 pm

Q1. **How do you feel the proposed retail liquor store within the existing commercial space would fit into this neighbourhood?** Fits well

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Q2. **The purpose of this survey is to better understand the community's impressions about the proposed site-specific Zoning Bylaw text amendment to facilitate a retail liquor store, before it is formally considered by Council. Please share any additional comments.**

not answered

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Q3. **OPTIONAL: What is your connection to the proposed project?** I live in a different neighbourhood, but am interested in the project

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Q4. **What is your postal code?** not answered

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**Respondent No:** 6

**Login:** Unverified

**Responded At:** Aug 31, 2023 08:14:41 am

**Last Seen:** Aug 31, 2023 08:14:41 am

Q1. **How do you feel the proposed retail liquor store within the existing commercial space would fit into this neighbourhood?** Not well

Q2. **The purpose of this survey is to better understand the community's impressions about the proposed site-specific Zoning Bylaw text amendment to facilitate a retail liquor store, before it is formally considered by Council. Please share any additional comments.**

Parking is one issue. There should not be any street parking so close to the corner. It's a gong show with vehicles taking the back alley when traffic backs up because of the Queensboro bridge. Cars parked on 20, Cars parked on 8th in front of the Pharmacy create a bottle neck. Cars and trucks parked close to the corner create a safety issue when one has to drive into the intersection.

Q3. **OPTIONAL: What is your connection to the proposed project?** I live in the area but further than 3 blocks away

Q4. **What is your postal code?** not answered





**Respondent No:** 7

**Login:** Unverified

**Responded At:** Aug 31, 2023 14:19:52 pm

**Last Seen:** Aug 31, 2023 14:19:52 pm

Q1. **How do you feel the proposed retail liquor store** Fits well  
**within the existing commercial space would fit**  
**into this neighbourhood?**

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Q2. **The purpose of this survey is to better understand the community's impressions about the proposed site-specific Zoning Bylaw text amendment to facilitate a retail liquor store, before it is formally considered by Council. Please share any additional comments.**

FINALLY. OVERDUE!

Q3. **OPTIONAL: What is your connection to the** I live in the immediate vicinity (within 1-3 blocks)  
**proposed project?**

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Q4. **What is your postal code?** New Westminster, BC, Personal Informatic

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**Respondent No:** 8

**Login:** Unverified

**Responded At:** Aug 31, 2023 19:58:15 pm

**Last Seen:** Aug 31, 2023 19:58:15 pm

Q1. **How do you feel the proposed retail liquor store within the existing commercial space would fit into this neighbourhood?** Not well

Q2. **The purpose of this survey is to better understand the community's impressions about the proposed site-specific Zoning Bylaw text amendment to facilitate a retail liquor store, before it is formally considered by Council. Please share any additional comments.**

We don't need extra foot traffic of perhaps undesirables in our neighbourhood

Q3. **OPTIONAL: What is your connection to the proposed project?** I live in the immediate vicinity (within 1-3 blocks)

Q4. **What is your postal code?** New Westminster, BC, Personal Information



**Respondent No:** 9

**Login:** Unverified

**Responded At:** Sep 01, 2023 11:38:19 am

**Last Seen:** Sep 01, 2023 11:38:19 am

Q1. **How do you feel the proposed retail liquor store within the existing commercial space would fit into this neighbourhood?** Somewhat well

Q2. **The purpose of this survey is to better understand the community's impressions about the proposed site-specific Zoning Bylaw text amendment to facilitate a retail liquor store, before it is formally considered by Council. Please share any additional comments.**

I live in the back Alley; it is pretty dark at night. Please ensure the parking at the rear will be well-lit and delimited, and police patrol the area more often; once we have an alcohol vendor, people tend to pee and stay partying around.

Q3. **OPTIONAL: What is your connection to the proposed project?** I live in the immediate vicinity (within 1-3 blocks)

Q4. **What is your postal code?** New Westminster, BC, Personal Information



**Respondent No:** 10

**Login:** Unverified

**Responded At:** Sep 03, 2023 00:22:54 am

**Last Seen:** Sep 03, 2023 00:22:54 am

Q1. **How do you feel the proposed retail liquor store within the existing commercial space would fit into this neighbourhood?** Not well

Q2. **The purpose of this survey is to better understand the community's impressions about the proposed site-specific Zoning Bylaw text amendment to facilitate a retail liquor store, before it is formally considered by Council. Please share any additional comments.**

I own a business on that strip. We have many drug addicted people around. Many things broken or destroyed. Once, an intoxicated person was setting a fire in the back right against the wall! If I wasn't there late, the building would have had a serious fire. As soon as I came out, I kicked the box to the middle of the driveway and watched the flames get to 4 feet high and stand there until I could put it out with my foot. **Personal Information**

Having a liquor store would solidify my business since the owners are open to selling or demolition. It is still not in the best interest of the community here. With the plans to set up condos and smaller high density units to add housing. Maybe then. Rents would get higher and **Personal Information**

. You have no idea what problems will come of this. I have a family friendly laundromat. How many will come in just to sit down when drunk? Get into altercations with staff or customers. This will inevitably lead to problems. I already deal with this with the addicts. Please think of postponing any alcohol injection into our community until the population density has started. Then it'll deter the problems around the trainstation through gentrification. You can get an Uber from Jaks for in-store pricing. There's plenty of options.

Q3. **OPTIONAL: What is your connection to the proposed project?** I own/operate a business nearby the project site (within 1-3 blocks)

Q4. **What is your postal code?** New Westminster, BC, Personal Information



**Respondent No:** 11

**Login:** Unverified

**Responded At:** Sep 03, 2023 08:43:34 am

**Last Seen:** Sep 03, 2023 08:43:34 am

Q1. **How do you feel the proposed retail liquor store within the existing commercial space would fit into this neighbourhood?** Neutral

Q2. **The purpose of this survey is to better understand the community's impressions about the proposed site-specific Zoning Bylaw text amendment to facilitate a retail liquor store, before it is formally considered by Council. Please share any additional comments.**

We need liquor store on this area.

Q3. **OPTIONAL: What is your connection to the proposed project?** I own/operate a business nearby the project site (within 1-3 blocks)

Q4. **What is your postal code?** New Westminster, BC, Personal Information



**Respondent No:** 12

**Login:** Unverified

**Responded At:** Sep 03, 2023 17:05:04 pm

**Last Seen:** Sep 03, 2023 17:05:04 pm

Q1. **How do you feel the proposed retail liquor store within the existing commercial space would fit into this neighbourhood?** Fits well

Q2. **The purpose of this survey is to better understand the community's impressions about the proposed site-specific Zoning Bylaw text amendment to facilitate a retail liquor store, before it is formally considered by Council. Please share any additional comments.**

not answered

Q3. **OPTIONAL: What is your connection to the proposed project?** I live in a different neighbourhood, but am interested in the project

Q4. **What is your postal code?** New Westminster, BC, Personal Information



**Respondent No:** 13

**Login:** Unverified

**Responded At:** Sep 10, 2023 20:24:38 pm

**Last Seen:** Sep 10, 2023 20:24:38 pm

Q1. **How do you feel the proposed retail liquor store within the existing commercial space would fit into this neighbourhood?** Fits well

Q2. **The purpose of this survey is to better understand the community's impressions about the proposed site-specific Zoning Bylaw text amendment to facilitate a retail liquor store, before it is formally considered by Council. Please share any additional comments.**

not answered

Q3. **OPTIONAL: What is your connection to the proposed project?** I live in a different neighbourhood, but am interested in the project

Q4. **What is your postal code?** Delta, BC, Personal Information



**Respondent No:** 14

**Login:** Registered

**Responded At:** Sep 10, 2023 20:51:24 pm

**Last Seen:** Sep 20, 2023 23:17:18 pm

Q1. **How do you feel the proposed retail liquor store within the existing commercial space would fit into this neighbourhood?** Not well

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Q2. **The purpose of this survey is to better understand the community's impressions about the proposed site-specific Zoning Bylaw text amendment to facilitate a retail liquor store, before it is formally considered by Council. Please share any additional comments.**

This is a family oriented neighborhood. Liquor store is not acceptable probably move to 12th street or uptown

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Q3. **OPTIONAL: What is your connection to the proposed project?** I live in the immediate vicinity (within 1-3 blocks)

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Q4. **What is your postal code?** not answered

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**Respondent No:** 15

**Login:** Unverified

**Responded At:** Sep 18, 2023 12:46:47 pm

**Last Seen:** Sep 18, 2023 12:46:47 pm

Q1. **How do you feel the proposed retail liquor store within the existing commercial space would fit into this neighbourhood?** Not well

Q2. **The purpose of this survey is to better understand the community's impressions about the proposed site-specific Zoning Bylaw text amendment to facilitate a retail liquor store, before it is formally considered by Council. Please share any additional comments.**

Hi ; I'm a long resident of the area and do not believe a liquor store in this area would NOT be beneficial to the neighborhood . Parking , traffic and congestion are of concern as well as the number children playing in and around the surround area .

Q3. **OPTIONAL: What is your connection to the proposed project?** I live in the immediate vicinity (within 1-3 blocks)

Q4. **What is your postal code?** not answered



**Respondent No:** 16

**Login:** Unverified

**Responded At:** Sep 18, 2023 13:12:54 pm

**Last Seen:** Sep 18, 2023 13:12:54 pm

Q1. **How do you feel the proposed retail liquor store within the existing commercial space would fit into this neighbourhood?** Not well

Q2. **The purpose of this survey is to better understand the community's impressions about the proposed site-specific Zoning Bylaw text amendment to facilitate a retail liquor store, before it is formally considered by Council. Please share any additional comments.**

This is not a fit at all! We don't need a liquor store we need a grocery store!!! Many young families in area we need more places that support families!

Q3. **OPTIONAL: What is your connection to the proposed project?** I live in the immediate vicinity (within 1-3 blocks)

Q4. **What is your postal code?** New Westminster, BC, Personal Information



**Respondent No:** 17

**Login:** Unverified

**Responded At:** Sep 18, 2023 20:57:02 pm

**Last Seen:** Sep 18, 2023 20:57:02 pm

Q1. **How do you feel the proposed retail liquor store within the existing commercial space would fit into this neighbourhood?** Fits well

Q2. **The purpose of this survey is to better understand the community's impressions about the proposed site-specific Zoning Bylaw text amendment to facilitate a retail liquor store, before it is formally considered by Council. Please share any additional comments.**

This project would increase traffic to a commercial area that provides very little reason to stop. Ideally a consumer would have reason to visit multiple vendors in one stop but this area does not provide that. 6th and 6th and 8th St areas have more diverse vendors that provide a more favourable destination. A liquor store could serve many commuters coming off Queensborough bridge even if their travel continues to other neighbourhoods. Ideally more consumer traffic on 20th would lead to the improvement of adjacent business. A simple liquor store could help improve traffic instead of sending shoppers to other areas of New West

Q3. **OPTIONAL: What is your connection to the proposed project?** I live in a different neighbourhood, but am interested in the project

Q4. **What is your postal code?** New Westminster, BC, Personal Information



**Respondent No:** 18

**Login:** Unverified

**Responded At:** Sep 19, 2023 06:22:40 am

**Last Seen:** Sep 19, 2023 06:22:40 am

Q1. **How do you feel the proposed retail liquor store within the existing commercial space would fit into this neighbourhood?** Not well

Q2. **The purpose of this survey is to better understand the community's impressions about the proposed site-specific Zoning Bylaw text amendment to facilitate a retail liquor store, before it is formally considered by Council. Please share any additional comments.**

This street is already very busy with undesirables loitering about so this would only attract them more.

Q3. **OPTIONAL: What is your connection to the proposed project?** I live in the immediate vicinity (within 1-3 blocks)

Q4. **What is your postal code?** New Westminster, BC, Personal Information



**Respondent No:** 19

**Login:** Registered

**Responded At:** Sep 19, 2023 17:47:34 pm

**Last Seen:** Sep 20, 2023 00:27:51 am

Q1. **How do you feel the proposed retail liquor store within the existing commercial space would fit into this neighbourhood?** Somewhat well

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Q2. **The purpose of this survey is to better understand the community's impressions about the proposed site-specific Zoning Bylaw text amendment to facilitate a retail liquor store, before it is formally considered by Council. Please share any additional comments.**

not answered

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Q3. **OPTIONAL: What is your connection to the proposed project?** I live in a different neighbourhood, but am interested in the project

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Q4. **What is your postal code?** New Westminster, BC, Personal Information

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**Respondent No:** 20

**Login:** Registered

**Responded At:** Sep 20, 2023 15:00:01 pm

**Last Seen:** Sep 28, 2023 21:56:30 pm

Q1. **How do you feel the proposed retail liquor store within the existing commercial space would fit into this neighbourhood?** Somewhat well

Q2. **The purpose of this survey is to better understand the community's impressions about the proposed site-specific Zoning Bylaw text amendment to facilitate a retail liquor store, before it is formally considered by Council. Please share any additional comments.**

1. My neighbours across the street didn't get the notice so I feel you haven't circulated this information widely enough. 2. I am concerned that the LUPC isn't in favour of this application so it must have some issues. How will it affect the development of the 22nd St. Skytrain Station (which is taking way too long)? 3. I would like to know the experience regarding the stand-alone liquor stores in Sapperton and Queensborough. Have they experienced drinking or other concerns outside their establishments? 4. Why would you allow this stand-alone application since it's against City policies unless there is a pub attached (which we would be in favour of) 5. The applicant is from Clinton, BC population 568 - how can they handle a liquor business in a city as large as New Westminster? 6. Why didn't you make it easier for people to provide comment by adding a QR code for the application webpage to your postal notification card? 7. Since there is interest in providing services to the neighbourhood why not develop 22nd St. Skytrain station faster and put a liquor store and pub there? 8. If it would entice other businesses to occupy the empty stores on that block, I might be in favour.

Q3. **OPTIONAL: What is your connection to the proposed project?** I live in the immediate vicinity (within 1-3 blocks)

Q4. **What is your postal code?** New Westminster, BC, Personal Information

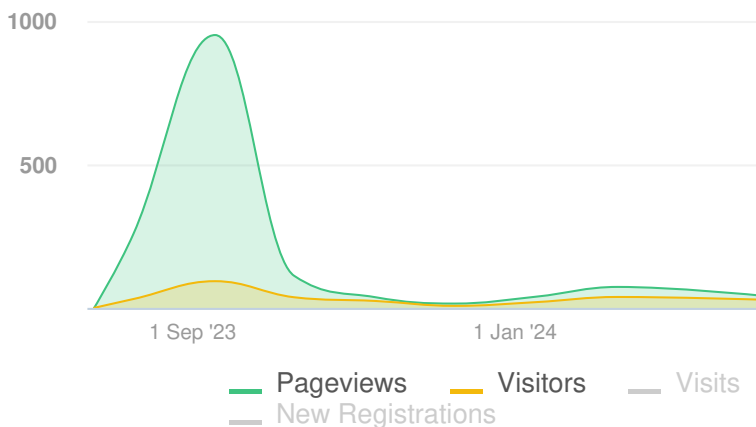
# Project Report

29 October 2020 - 25 March 2024

## Be Heard New West City 812 Twentieth Street



### Visitors Summary

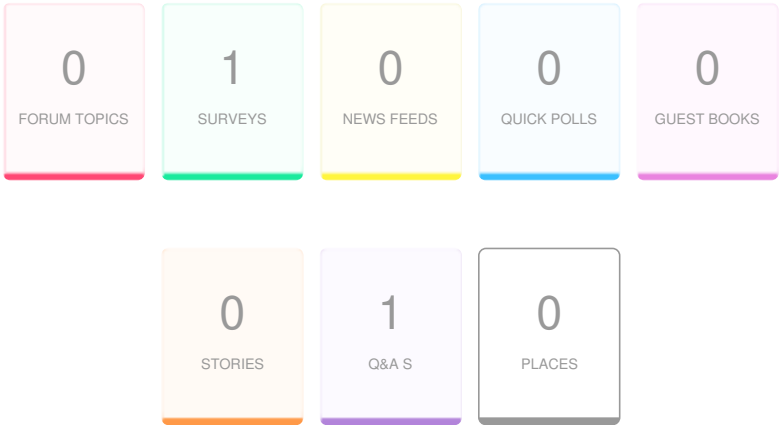


### Highlights

TOTAL VISITS	307	MAX VISITORS PER DAY	19
NEW REGISTRATIONS	2		
ENGAGED VISITORS	22	INFORMED VISITORS	65
		AWARE VISITORS	225

Aware Participants		225	Engaged Participants		22	
Aware Actions Performed		Participants	Engaged Actions Performed	Registered	Unverified	Anonymous
Visited a Project or Tool Page		225				
Informed Participants		65	Contributed on Forums	0	0	0
Informed Actions Performed		Participants	Participated in Surveys	5	16	0
Viewed a video		0	Contributed to Newsfeeds	0	0	0
Viewed a photo		0	Participated in Quick Polls	0	0	0
Downloaded a document		25	Posted on Guestbooks	0	0	0
Visited the Key Dates page		0	Contributed to Stories	0	0	0
Visited an FAQ list Page		0	Asked Questions	0	1	0
Visited Instagram Page		0	Placed Pins on Places	0	0	0
Visited Multiple Project Pages		42	Contributed to Ideas	0	0	0
Contributed to a tool (engaged)		22				

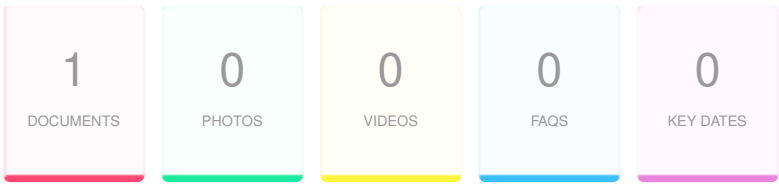
ENGAGEMENT TOOLS SUMMARY



Tool Type	Engagement Tool Name	Tool Status	Visitors	Contributors		
				Registered	Unverified	Anonymous
Qanda	Ask a Question about 812 Twentieth Street	Published	14	0	1	0
Survey Tool	Survey	Archived	47	5	16	0



INFORMATION WIDGET SUMMARY



Widget Type	Engagement Tool Name	Visitors	Views/Downloads
Document	Preliminary Council Report - July 10, 2023	25	43

## QANDA

### Ask a Question about 812 Twentieth Street

Visitors <b>14</b>	Contributors <b>1</b>	CONTRIBUTIONS <b>1</b>
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Kaur

23 September 23

What will the parking be like? The alley behind the proposed liquor store is busy as people use it to bypass the traffic on 20th Street. Won't putting the liquor store here make this busy area busier? It's getting dangerous to even walk in that alley as cars come down it so fast.



Publicly Answered

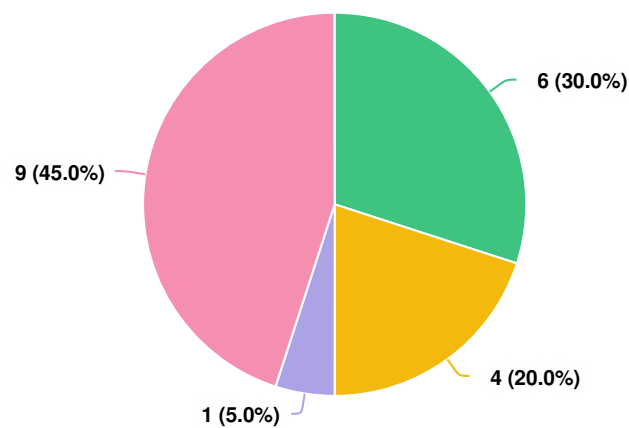
Thank you for your question and feedback regarding the proposal at 812 Twentieth Street. There is currently parking behind the commercial units on the site. As the existing commercial building would continue to be used for commercial uses and no additional floor space is proposed, the Zoning Bylaw does not require additional parking to be provided. This area is covered by the Connaught Heights Traffic Calming Plan (2018), with proposed measures intended to enhance the safety and livability of the overall Connaught Heights neighbourhood over time. The City has also recently launched a visioning process for the future of the 22nd Street Station Area, with community engagement currently underway. For more information and to participate in the engagement process, please visit the Bold Vision for 22nd Street Station Area Be Heard project page.

## ENGAGEMENT TOOL: SURVEY TOOL

### Survey

Visitors <b>47</b>	Contributors <b>21</b>	CONTRIBUTIONS <b>21</b>
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How do you feel the proposed retail liquor store within the existing commercial space would fit into this neighbourhood?



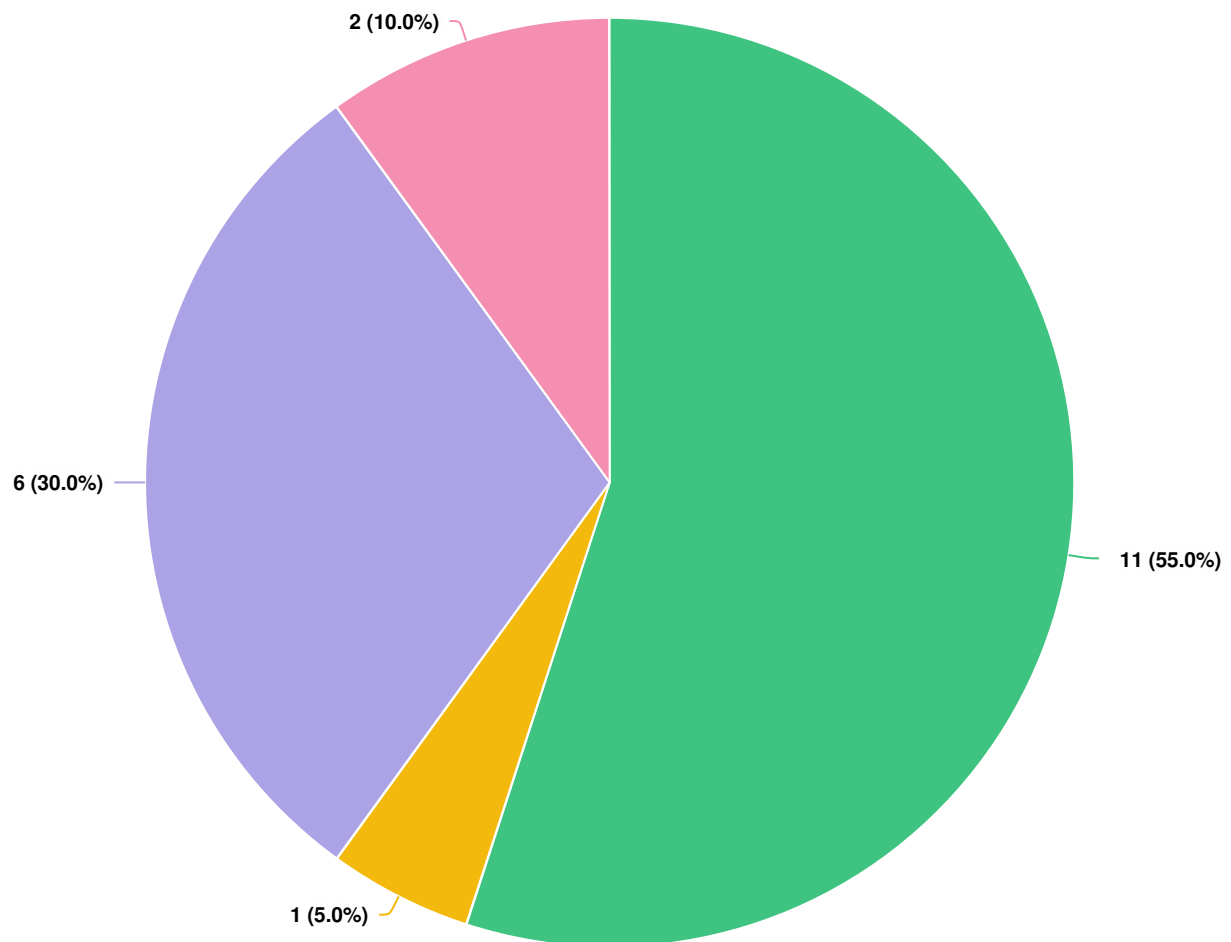
#### Question options

● Fits well ● Somewhat well ● Neutral ● Not well

Optional question (20 response(s), 1 skipped)

Question type: Radio Button Question

**OPTIONAL: What is your connection to the proposed project?**



**Question options**

- I live in the immediate vicinity (within 1-3 blocks)
- I live in the area but further than 3 blocks away
- I live in a different neighbourhood, but am interested in the project
- I own/operate a business nearby the project site (within 1-3 blocks)

*Optional question (20 response(s), 1 skipped)*

*Question type: Radio Button Question*