

Appendix B

Samples of Previous Notification to Immediate Neighbourhood

Appendix B – Sample Notification Letters



Dear Neighbors,

To prepare existing SkyTrain platforms to accommodate longer trains and more riders as we get ready to receive more than 200 new SkyTrain cars over the next few years, TransLink has been completing several modifications to aspects of station infrastructure through our Station Access and Safety Project (SASP).

Work has been taking place at New Westminster Station since May 2023. Since then, we have completed several of the modifications needed for the station.

We are continuing to work on making modifications to the walkways along the tracks used by our SkyTrain Attendants. **This work is expected to continue until July 2024.** Crews will continue to work primarily overnight, and you can expect to hear construction-related noise including drilling, cutting, and hammering.

We apologize for any inconvenience this may cause but to reduce the safety hazards associated with a construction project located at a busy transit station, this construction work can only happen at night.

TransLink is seeking an exemption to the City of New Westminster's Noise By-Law for this nighttime work to take place. Together with the contractor, we will make every effort to minimize the impact of this project on our customers and neighbors.

Customer Service | 604.953.3333

- Monday to Sunday: 6:30 a.m. to 10:00 p.m.

Overnight Call Centre | 604.815.6077

- After-hours only

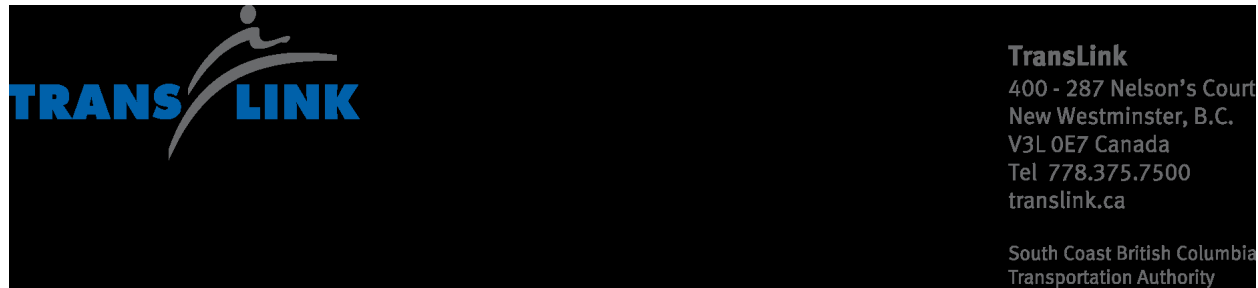
Email | publicengagement@TransLink.ca

- Monitored during regular business hours, Monday to Friday.

This work is needed to continue to expand and improve transit service in Metro Vancouver. We thank you for your understanding.

Sincerely,

SASP Project Team



February 12, 2024

Dear Neighbors,

To prepare existing SkyTrain platforms to accommodate longer trains and more riders, TransLink has been improving the station infrastructure through our Station Access and Safety Project (SASP).

Work has been taking place at 22nd Street Station since early 2023. Since then, we have completed the emergency egress stairs installation on the north side of the station.

In addition to this, we have been making modifications to the walkways along the tracks used by our SkyTrain Attendants. **This work began in February 2023 and is expected to be completed in July 2024.** Crews will continue to work primarily overnight, and you can expect to hear construction-related noise including drilling, cutting, and hammering.

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SASP Project Team