

Appendix B

Sample of Notification to Immediate Neighbourhood



TransLink

400 - 287 Nelson's Court
New Westminster, B.C.
V3L 0E7 Canada
Tel 778.375.7500
translink.ca

South Coast British Columbia
Transportation Authority

December 01, 2023

Dear Neighbours,

A few weeks ago, TransLink notified you of overnight work that has been taking place to prepare existing SkyTrain platforms to accommodate longer trains and more riders. We are completing a number of modifications to aspects of station infrastructure through our Station Access and Safety Project (SASP).

The emergency egress stairs work is expected to be complete in early December. However, we are continuing to make modifications to the walkways along the tracks used by our SkyTrain Attendants. **This work will require the intermittent use of diesel-powered generators overnight until Q1 2024 (expected to be complete by March 2024).**

TransLink has received an exemption to the City of New Westminster's Noise By-Law for this nighttime work to take place. Together with the contractor, we will make every effort to minimize the impact of this project on our customers and neighbours. We thank you for your patience and understanding.

Customer Service | 604.953.3333

- Monday to Friday: 5:30 a.m. to 12:30 a.m.
- Saturday and Sunday: 6:30 a.m. to 11:30 p.m.

Overnight Call Centre | 604.815.6077

- After hours only

Email | publicengagement@translink.ca

- Monitored during regular business hours, Monday to Friday.

This work is needed to continue to expand and improve transit service in Metro Vancouver and to ensure the safety of all passengers. We sincerely apologize for any inconvenience it may cause you.

Sincerely,
SASP Project Team