

Attachment 1

Good Neighbour Agreement

422 Sixth Street Supportive Housing GOOD NEIGHBOUR AGREEMENT

This is a Good Neighbour Agreement made on the 29 day of June 2023.

WHEREAS representatives of the City of New Westminster (The “City”) and the Lower Mainland Purpose Society (The “Purpose Society”) have met in recognition of the principle that both parties will work towards ensuring that the residents of 422 Sixth Street will abide by the expectations and rules of the supportive housing residence and that neighbouring businesses and residents, as well as the larger community, will continue to enjoy comfort, safety and security.

Parties to this agreement share a common desire to:

- create a healthy, inclusive and safe neighborhood;
- work together on neighborhood initiatives which enhance livability;
- share honest, open, respectful and two-way communication; and
- resolve concerns and issues as they arise.

Purpose Society will implement the following measures:

1. Have 24/7 staffing in place and respond to inquiries from concerned community members in a timely manner. Contact information will be readily available.
2. Abide by the intent that this supportive housing residence is not designed for or meant to accommodate people who are active in their addiction. Also abide by the procedure with regard to a resident relapsing. Related to the latter, supportive housing staff will attempt to address the situation while maintaining their current housing. If the situation cannot be resolved, they will be referred to another type of housing (e.g., minimal-barrier emergency shelter or supportive housing) or to a treatment or recovery program. If the resident stabilizes their situation and the issue is in a managed state, then they may be eligible to return.
3. Take appropriate action to respond to inquiries related to the supportive housing residence. All complaints and resolutions from the community regarding the supportive housing residence will be summarized and non-identifiable information will be reported out to the Community Advisory Committee.
4. Ensure that appropriate privacy screening is provided between the supportive housing residence and neighbouring properties through the provision of fencing and landscaping.
5. Ensure that supportive housing residents are smoking in the designated area which will be located in the rear parking lot and screened with fencing and landscaping and post Fraser Health signage requirements with respect to


smoking, including actively discouraging residents from smoking within 7.5 metres from air intakes.

6. Ensure that the building is adequately maintained and that all outdoor spaces are clean and free from litter.
7. Monitor the 400 block of Sixth Street and other outdoor spaces within the area defined in the attached map to identify and address any issues that may be associated with supportive housing residents. The monitoring will commence three weeks prior to occupancy to provide benchmark information; be conducted at least three days per week with one day falling on a weekend; and could be conducted by staff or residents or some combination of the two. The findings will be shared with the Community Advisory Committee, who, based on them, could suggest more frequent or less monitoring, or suggest discontinuing monitoring if it is not identifying any issues that may be associated with residents.
8. Participate on the Community Advisory Committee, ensuring attendance at all meetings, and using this body to identify and resolve concerns and issues, including those related to tenancy, and to share and disseminate non-identifiable information to the larger community. Regarding tenancy, updates will be provided as to those residents who are transitioning to more independent living, or who are delayed in their transition due to a lack of next stage housing.
9. Cooperate with the City of New Westminster Police Department and the Integrated Services Division (Bylaws) if any concerns or issues arise.
10. Ideally prior to being implemented, advise the City of any management and operational changes, or of any expansion or reduction to services being provided.
11. Ensure that any proposed changes to this agreement are discussed with the City, and communicated to the Community Advisory Committee, prior to any changes being made.
12. Encourage and support residents to contribute to the neighbourhood in meaningful ways, through employment and volunteer opportunities.

The City and the Purpose Society recognize that participation in this agreement is voluntary and that its success is based on mutual respect, communication and working cooperatively together to ensure a healthy, inclusive and safe neighbourhood. Despite the voluntary nature of this agreement, the Purpose Society recognizes that non-compliance with the terms of the agreement will be brought to the attention of the Community Advisory Committee and possibly City Council. Further, there is recognition that City bylaws, and other statutes and legislation shall at all times take precedence over this agreement; and,

THEREFORE the Purpose Society has voluntarily entered into this agreement, the City commends them for their recognition of their civic responsibilities and their commitment to fostering a good working relationship with the City and their neighbours.

Signed this 29 day of JUNE, 2023 at New Westminster, B.C.



Executive Director, Lower Mainland
Purpose Society



Chief Administrative Officer
City of New Westminster

Cc: City Clerk

Attached: 422 Sixth Street Supportive Housing – Monitoring Area

422 Sixth Street Supportive Housing – Monitoring Area

