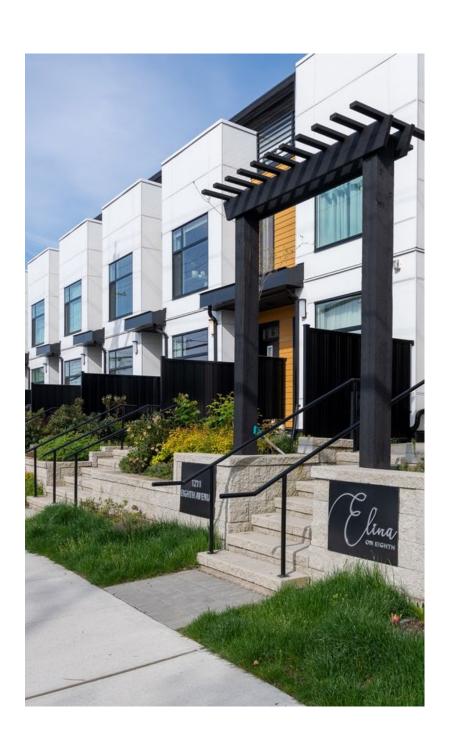




# AFFORDABLE HOUSING AND CHILD CARE



### Housing

- Completed the Homelessness Action Strategy
- Completed permit issuance for 96 affordable units
- Approved 55 missing middle housing units
- Reduced Single-Family permit backlog to prepandemic levels
- Implemented Tenant Improvement Permit Expediting program.

#### **Child Care**

- Constructed daycare facility in Queensborough, which will open up to 37 new spaces
- Advanced construction on 37-space childcare facility at təməsew'txw Aquatic and Community Centre



# CULTURE AND ECONOMIC DEVELOPMENT





#### **Arts**

- Partnered with the Arts Council of New Westminster to curate exhibitions in the Community Art Gallery
- Began work on the 10-year Public Art Plan
- Hired a permanent Program Coordinator for New Media Gallery to support increased programming
- Installed an interpretive plaque in Queensborough to relay New Westminster's connections to the Komogata Maru incident
- Reported on New Westminster's historical actions relative to UNDRIP.

### **Economic Development**

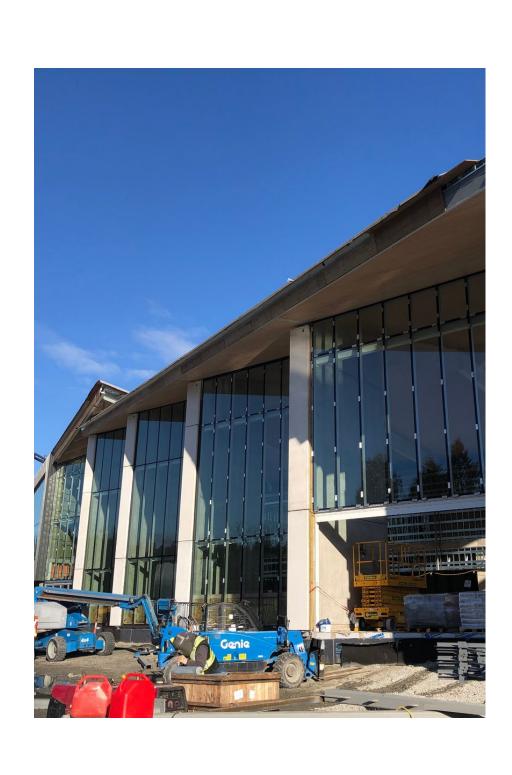
- Aligned Business Licensing within the Economic Development Office to better support local businesses
- Advanced work on the city-wide Retail Strategy
- Continued support for the Downtown Livability Strategy
- Developed the Business Association Launch Program

# ENVIRONMENT AND CLIMATE



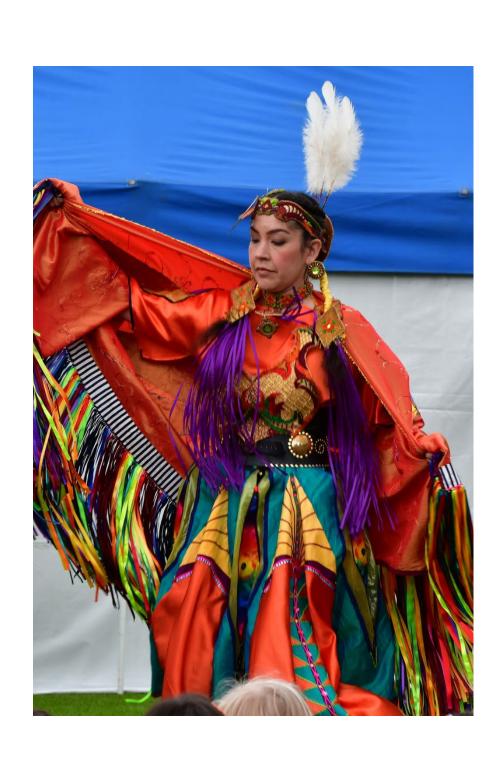
- Adopted the Biodiversity and Natural Areas Strategy
- Adopted the Community Energy and Emissions Plan 2050 (CEEP)
- Adopted the eMobility Strategy
- Produced 420MWh of clean energy through the Urban Solar Gardens
- Achieved 20% better energy performance for new homes in New Westminster built to Step 3 requirements

# FACILITIES, INFRASTRUCTURE AND PUBLIC REALM



- Continued construction on təməsew'txw Aquatic and Community Centre
- Completed several parks improvement projects
- Adopted the Hume Park Masterplan
- Replaced Sapperton area sanitary sewer, sewer separation and water main.
- Advanced construction on the new Queensborough
   Substation
- Continued work on the Advanced Meter Infrastructure (AMI) project

# RECONCILIATION, INCLUSION, AND ENGAGEMENT



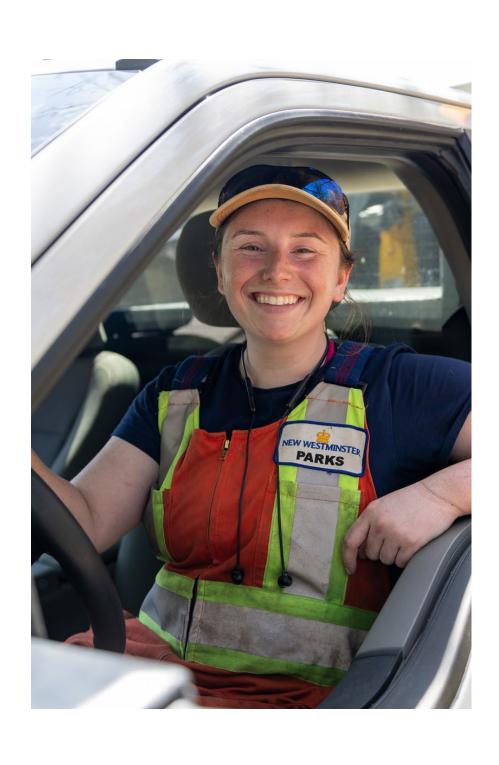
- Hired an Indigenous Relations Advisor
- Established a Reconciliation Working Group
- Completed the second intake of the Community Action Network
- Participated in the Hey Neighbour Collective
- Partnered with Senior Services Society on Connect and Prepare
- Advanced implementation of the Sanctuary City Policy
- Be Heard New West prioritized connecting with the community in public spaces
- Launched 25 new engagement projects
- Gathered feedback from over 2,000 community members in 10 online surveys.

# SUSTAINABLE TRANSPORTATION



- Completed the Active Transportation Network Plan
- Began construction on the permanent Agnes Greenway, New Westminster Secondary School cycling connector, and Brunette-Fraser Regional Greenway extension to Braid Street
- Widened the sidewalk and bus stop on Sixth Avenue near the Library
- Began construction on a new sidewalk and street lighting along Ninth Avenue and 21st Street
- Completed sidewalk improvements and traffic calming on Tenth Avenue near Surrey Street.

# ORGANIZATIONAL EFFECTIVENESS



- Completed onboarding training for Emergency Operations Center staff City-wide
- Completed the Diversity, Equity, Inclusion, AntiRacism (DEIAR)
   Framework
- Initiated a Development Application Process Review to streamline the overall development process and better utilize digital tools
- Increased the use of mobile applications for several departments in order to go paperless
- Converted the arenas' ice making plants to high efficiency condensers, compressors, and fluid coolers
- Introduced chlorine stabilizers to outdoor pool systems
- Completed Phase 1 testing for e-Government calls for service platform



#### **CARBON-FREE CORPORATION**

#### **Short-Term Target**

The City of New Westminster will reduce its overall carbon footprint and will strive to achieve net zero carbon emissions by 2030.

#### Accomplishments

- Converted all appliances at the Fire Halls from gas to electric.
- Converted emergency response auto-extrication equipment and power tools to electric power.
- Upgraded five light- and medium-duty fleet vehicles to hybrid, resulting in 30% GHG reduction during operation.
- Added one new fully electric light-duty vehicle to the fleet portfolio, for zero-added GHG emissions.

#### **Initiated and Ongoing**

- Implementing the Corporate Energy and Emissions Reduction Strategy (CEERS 2020).
- Participating in a pilot study of a new technology to reduce energy and emissions in two existing civic facility boilers.

#### **CAR-LIGHT COMMUNITY**

#### **Short-term target**

The City aims to accelerate the Master Transportation Plan targets to achieve 60% of all trips within the City to be made by sustainable modes of transportation (walk, transit, bike, multi-occupant shared) by 2030.

#### Accomplishments

- Completed the eMobility Strategy, which includes actions to support adoption of eMicro Mobility.
- Encouraged walking/biking to voting stations or voting by mail during the 2022 local elections.
- Updated the Master Transportation Plan to include "New Mobility" and curbside management prioritization framework.
- Completed city-wide Active Transportation Network Plan.
- Implemented interim changes to all school zones in the city to improve safety and encourage students and parents to walk, wheel, or cycle to school.

#### **Initiated and Ongoing**

- Initiated Zoning Bylaw review to update bicycle and vehicle parking requirements.
- Began construction on new sidewalk and improved street lighting on Ninth Avenue and 21st Street in Connaught Heights.
- Began construction on New Westminster Secondary School cycling connector and continued planning for Rotary Crosstown Greenway upgrades.

2

# CARBON-FREE HOMES AND BUILDINGS

#### **Short-Term Target**

Community carbon emissions for all homes and buildings will reduced significantly. By 2030, all new and replacement heating and hot water systems will be zero emissions.

#### **Accomplishments**

- Completed Community Energy and Emissions Plan 2050.
- Achieved 20% better energy performance for new homes built in New Westminster compared to code-built homes.
- Hosted 10 multi-language Empower Me workshops to support energy conservation in residential homes.

#### **Initiated and Ongoing**

- Engaging in enhanced energy and technical code-related training.
- Supporting the completion of six new high-performance homes through the Energy Save New West program.
- Continuing to support capacity building for energy-efficient new construction by working with local builders, designers and companies.
- Continuing to deliver energy and emissions reductions programs for residents through Energy Save New West.

#### **POLLUTION-FREE VEHICLES**

#### **Short-Term Target**

By 2030, 50% of kilometers drive by New Westminster registered vehicle owners will be by zero emissions vehicles.

#### **Accomplishments**

- Completed the eMobility Strategy.
- Fire and Rescue Services introduced a car fire blanket in order to limit water usage and reduce toxic run-off from extinguishing a car fire.

#### **Initiated and Ongoing**

- Continuing operation and maintenance of publicly-accessible EV chargers throughout the city.
- Providing support for residential EV Charger rebate programs.

#### **CARBON-FREE ENERGY**

#### **Short-Term Target**

The City of New Westminster will invest in a small electrical grid in order to accommodate the required rapid conversion to building and vehicle electrification.

#### **Accomplishments**

Produced 420MWh of clean energy through the Urban Solar Gardens.

#### **Initiated and Ongoing**

- Continuing to repair and replace aging infrastructure and expand where needed.
- Continuing Advanced Metering Infrastructure (AMI) implementation.
- · Continuing construction of new Queensborough substation.

#### **ROBUST URBAN FOREST**

#### **Short-Term Target**

New Westminster's Urban Forest Canopy cover will be increased to 27% by 2030 to support the removal of 4,050 tonnes of carbon pollution every year and increase our forest's carbon storage capacity by 50%.

#### Accomplishments

- Planted 22,500 native tree/plant seedlings in four of the city's natural areas.
- Sold 300 trees at the City's annual tree sale events for planting on private land.
- Implemented watering bag program for replacement trees, ensuring new trees are sufficiently watered for their first couple growing seasons.
- Enhanced "right tree in the right place" plan review to reduce future maintenance requirements for residents and owners.

#### **Initiated and Ongoing**

- Continuing implementation of the Urban Forest Management Strategy by planting hundreds of new trees annually.
- Involving the community in caring for the City's new trees through the Adopt-A-Street Tree program.
- Strengthening relationships with senior government stakeholders to support tree protection and preservation during critical infrastructure upgrades.
- Continuing interdepartmental collaboration to improve the resiliency and health of the urban forest.

# QUALITY PEOPLE-CENTRED PUBLIC REALM

#### **Short-term target**

A minimum of 10% of today's street space that currently only serves motor vehicles, excluding transit, will be reallocated for sustainable transportation or public gathering by 2030. The natural environment will be integrated with the public realm.

#### Accomplishments

 Widened several sidewalks to improve pedestrian safety and accessibility in the following locations: Sixth Avenue near the New Westminster Public Library; Tenth Avenue between Chestnut and Surrey Streets; Eighth Street between Sixth and Seventh Avenues (using interim materials).

#### **Initiated and Ongoing**

- Began construction on permanent Agnes Greenway, including several seating areas, a dog parklet, and a misting station.
- Continued planning and design work for Sixth Street streetscape improvements and Belmont Plaza.



# 2022 CITY BYTHE NUMBERS

# Library

213,298 VISITORS TO BOTH LOCATIONS, AVERAGING 44 VISITORS PER HOUR

PHYSICAL ITEMS AND 191,117 eCOLLECTION ITEMS BORROWED, AVERAGING 148 ITEMS PER HOUR

4,865 **NEW LIBRARY CARDS ISSUED** 

26,724 SESSIONS ON THE PUBLIC INTERNET COMPUTERS

10,780

ADULTS, TEENS, AND CHILDREN ATTENDED LIBRARY PROGRAMS

51

MEETINGS WITH COMMUNITY ORGANIZATIONS AND MEMBERS

# **Electrical Operations:**

**Electrical** 

PLANNED POWER OUTAGES

103 UNPLANNED **POWER OUTAGES** 

NEW ELECTRICAL SERVICES

**13** км **OF UNDERGROUND** CABLE INSTALLED

**BridgeNet:** 

#### **Electrical Services:**

1,053 NEW ELECTRIC METERS

406 STREETLIGHT REPAIRS

SIGNALIZED PEDESTRIAN CROSSINGS

86 SIGNALIZED TRAFFIC SIGNALS

**63.3** KM OF FIBRE IN SYSTEM TO DATE

13 **NEW MULTI-UNIT** DEVELOPMENT **CUSTOMERS ADDED**  OF NEW FIBRE INSTALLED

## **Human Resources**

207 **IOB POSTINGS** 

STAFF HIRED INCLUDING 124 ELECTIONS STAFF

46 INTERNAL PROMOTIONS

MENTAL HEALTH TRAINING SESSIONS

12 MANAGEMENT SKILLS TRAINING SESSIONS

# **Engineering**

**1.7** KM SEWER SEPARATION COMPLETED

**1.3** KM WATER MAINS REPLACED

**6.5** KM OF PAVEMENT INSTALLED

SIDEWALKS REPAIRED/ REHABILITATED

406 STREET LIGHTS REPAIRED

735 STREET OCCUPANCY PERMITS GRANTED

2,942 PARKING PERMITS ISSUED

O TO O FERRY TRIPS

409 **GRADE 6 AND 7 STUDENTS** TRAINED IN CYCLING SKILLS AND SAFETY

306 **ACTION REQUESTS** RESPONDED TO OR COMPLETED

300 ANIMALS RECEIVED CARE

PETS ADOPTED

14,466 **DECALS AND SIGNS FABRICATED** 

78,235 SQUARE METRES OF **FACILITY CONDITION** ASSESSMENTS COMPLETED

METRIC TONNES OF RECYCLING DIVERTED FROM THE LANDFILL

METRIC TONNES OF ORGANICS DIVERTED FROM THE LANDFILL

626 **GRAFFITI TAGS REMOVED** 

2,261 SEECLICKFIX REQUESTS RECEIVED

**50 CATCH BASINS ADOPTED** 

# **2022 Municipal Election**

15,923 **BALLOTS CAST** 

**29.17**% **ELIGIBLE ELECTOR TURNOUT**  MAIL-IN BALLOTS

# Climate Action, Planning and Development

431

**BUILDING PERMITS ISSUED** 

\$497,945,592.23 IN BUILDING PERMIT VALUES

10,692

BUILDING AND PLUMBING INSPECTIONS

249

HOUSING UNITS GRANTED OCCUPANCY

18
LANEWAY HOUSE
PERMITS ISSUED

110

AFFORDABLE AND SUPPORTIVE HOUSING UNITS APPROVED

179

NET INCREASE IN CHILD CARE SPACES

148

TREE PERMITS ISSUED

3,944
BUSINESS LICENCES ISSUED

#### **Energy Save New West:**

**170** 

PARTICIPANTS IN THE ENERGY SAVE NEW WEST EXISTING HOMES PROGRAM

28

HEAT PUMP REBATES ISSUED

**240** 

SMART THERMOSTATS SOLD

**10** 

MULTI-LANGUAGE EMPOWER ME WORKSHOPS HOSTED

6

HIGH PERFORMANCE HOMES BUILT

## **Parks and Recreation**

#### Parks:

300

TREES SOLD AT THE ANNUAL TREE SALE EVENT

109

TOTAL TREES ADOPTED THROUGH THE ADOPT-A-STREET TREE PROGRAM

700+

TREES PLANTED ON CITY-OWNED LAND

**700** 

HANGING BASKET DISPLAYS AND WORKSHOPS

150,200

UNITS OF PLANT PRODUCTION

22,500

NATIVE TREES AND PLANT SEEDLINGS PLANTED IN NATURAL AREAS

2,000 KG
OF VEGETABLES GROWN AND
DONATED TO THE LOCAL
FOOD HAMPER PROGRAM

#### Recreation:

18,554

HOURS OF REGISTERED PROGRAMS ENJOYED BY 15,059 PARTICIPANTS

51,851

REGISTERED PARTICIPANTS FOR THE EXTENDED OUTDOOR POOL SEASON

38,530

GYMNASTICS AND TRAMPOLINE REGISTERED PARTICIPANT VISITS

3,741

REGISTERED SKATING PARTICIPANTS

14,560 GROUP FITNESS

**PARTICIPANTS** 

15,065
YOUTH CENTRE VISITS

394
ACTIVE VOLUNTEERS

#### Filming:

58

FILMING PERMITS WERE ISSUES REPRESENTING 86 DAYS OF FILMING

131

TOTAL FILMING INQUIRIES

\$1,048,000 IN GROSS REVENUE

#### Civic Events and Activations:

20

CIVIC OBSERVANCES AND CELEBRATIONS PRODUCED RESULTING IN 126 UNIQUE ACTIVATIONS

26

COMMUNITY-HOSTED EVENTS SUPPORTED THROUGH THE CITY'S GRANT PROGRAM

## **Police**

19,510

TOTAL COMPLETED CALLS FOR SERVICE

5

**CIVILIAN STAFF HIRED** 

SWORN POLICE OFFICERS HIRED

105

**COLLISIONS ATTENDED** 

## **Fire and Rescue Services**

6,632

TOTAL CALLS

221 FIRES

273
MOTOR VEHICLE ACCIDENTS

HAZARDOUS MATERIALS INCIDENTS

3,403
MEDICAL CALLS UP

