

## Appendix A

### *Notification to Immediate Neighbourhood*

**TransLink**

400 - 287 Nelson's Court  
New Westminster, B.C.  
V3L 0E7 Canada  
Tel 778.375.7500  
translink.ca

South Coast British Columbia  
Transportation Authority

January 24, 2023

Dear Neighbours,

To prepare existing SkyTrain platforms to accommodate longer trains and more riders as we prepare to receive more than 200 new SkyTrain cars over the next few years, we will be completing a number of modifications to aspects of station infrastructure through our Station Access and Safety Project (SASP).

Work will begin shortly at 22<sup>nd</sup> Street Station to add emergency egress stairs on the north side of the station to safely accommodate the higher passengers loads that will come with longer trains. **This work will take place during daytime hours, Monday through Friday and is expected to be complete by early 2024.** Some of the work, including excavation and the installation of steel brackets, may be noisy for some of our neighbours.

In addition to this, we will also need to make modifications to the walkways along the tracks used by our SkyTrain Attendants. **This work is expected to begin in February 2023 and be complete in summer 2023.** While total construction time is expected to take about six weeks, work blocks will be intermittent, spread out over four to five months. Crews will work primarily overnight, and you can expect to hear construction-related noise including drilling, cutting, and hammering.

TransLink is seeking an exemption to the City of New Westminster's Noise By-Law in order for this nighttime work to take place. Together with the contractor, we will make every effort to minimize the impact of this project on our customers and neighbours.

**Customer Service | 604.953.3333**

- Monday to Friday: 5:30 a.m. to 12:30 a.m.
- Saturday and Sunday: 6:30 a.m. to 11:30 p.m.

**Overnight Call Centre | 604.815.6077**

- After hours only

**Email | [publicengagement@translink.ca](mailto:publicengagement@translink.ca)**

- Monitored during regular business hours, Monday to Friday.

This work is needed to continue to expand and improve transit service in Metro Vancouver. We apologize for any inconvenience it may cause you.

Sincerely,  
*SASP Project Team*